

Patient Registration Content Profile (Data Elements Update in IHE ITI PIX/PDQ Integration Profiles)

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Problem

Patient Registration workflow and content are not standardized across organizations and information systems vendors today.

Getting Patient Registration right means:

- Information is correct, complete and timely
- Demographic entries are cross-validated throughout all documentation
- Documentation is complete
- Patient matching is enabled
- Documentation on the right patient is available to the right clinician (MD or RN) at the right time of the care

In 2016 AHIMA developed Patient Registration Use Case that serves the basis for this profile proposal.

Patient Registration Content Profile

Settings and Scope:

We identified 17 scenarios for patient registration across the 3 types of settings

- 1. Emergency department visit
- Registration of walk-in/patient presentation in ED
- Registration initiated/conducted by clinicians
- 2. In-patient setting visit (hospitals, clinics and other)
- 3. Out-patient setting visit

Focus in 2017: Emergency department visit setting

Use Case

Use Case Name: Registration of Walk-in/Patient Presentation in ED			
Actors		Business Actors : Patient (or Guardian/patient's representative), Registration staff, Billing staff (Insurance verifier registrar), Payor, Clinician	
		Technical Actors : R-ADT System, HIS, Financial System, Payor System, EHR, EDMS, HIE, PHR, mHealth app	
# of Step		Workflow Steps	Information Items Examples
			(Record, Documents, Data Sets,
			Codes)
1	Patier	nt enters into ED and presents to the Registration	Episode of Care Record:
	staff		Patient Registration Information
2	Registration staff identifies patient, asks patient to		 Patient/guardian demographics
	complete necessary forms (paper or electronic), and		(e.g.,name, DoB, address)
	checks in the visit in R-ADT System. Refer to Pt Matching		2. Visit demographics (e.g., enterprise
	Use Case as described in DG9		medical record number, date/time
	In the case of "trauma/unidentified patient", registration		of encounter, reason for visit, list of
	staff assigns a tag with the ID number to be used in the		barcodes, etc.),
	episode of care.		3. Physician demographics (name,
3	HIS creates an audit record of the encounter		PID, department/service
4	R-ADT System searches and obtains patient and visit-		4. Reason for visit
	relevant information from HIS, EHR, Financial Systems,		5. Consent for visit
	EDMS, HIE, mHealth app, PHR		6. Consent for information sharing

Information Collected

- Patient Registration Information
 - Patient, Visit, Physician Demographics
 - Reason for visit
 - Consents (visit, information sharing)
- Insurance information
- Payment information
- Notification of Record Availability
- Acknowledgement of Receipt
- Audit Record: Who, When, Why, What

Collected by Business Actor

Collected by Technical Actor

Standards Needed

- IHE PIX/PDQ Patient Identity Cross-Referencing/Patient Demographic Query
- IHE XDW Cross Document Workflow
- HL7 Version 2.x Patient Administration
- HL7 C-CDA Consolidated Clinical Document Architecture
- HL7 FHIR Fast Healthcare Interoperability Resources
- X12 Administrative Transactions
- Others